

What is the status of your order?

Sample assignment: Furniture workshop in Bursa / İnegöl
Order: 100 dining tables · Sample visit: 15 September 2026

At a glance

Production is ongoing. We cannot yet describe the whole order as ready to ship. We saw scratches on some tables and still need to confirm the finished quantity and shipping date.



Left to right: Production area · Surface scratch · Packed cartons
AI-generated illustrations; these are not photographs from an actual visit.

What did we see?

Products: Two of the five tables shown to us had surface scratches. We did not inspect the other 95.

Packaging: We saw 24 sealed cartons without order codes. As we did not open them, their contents and whether they belong to your order remain unconfirmed.

What did the manufacturer say?

“80 tables are ready. The remaining 20 will be finished on 18 September. We plan to ship on 21 September.” We could not verify this quantity by counting, and no transport confirmation was provided.



What should we do next?

1. Fix the scratches before shipping

Ask the manufacturer to repair the two tables and send photos of those same items afterwards. Ask them to check the remaining products for similar issues.

2. Confirm the finished quantity

Request a product and carton list for your order. Each carton should carry a product code and order details. If necessary, arrange a separate visit to count items and inspect carton contents.

3. Get the delivery plan in writing

Our aim is to confirm the loading date, carrier and quantity by 19 September. Keep the manufacturer's proposed date separate from the confirmed transport plan.

What if this were a new supplier?

This sample concerns an existing order. For a new supplier, we also examine the business address, activity, available documents and references we can reach. An operating workshop alone is not proof of reliability.

Our recommendation

Before authorising shipment, confirm that the scratches are fixed, the quantity is correct and the loading plan is clear. We can speak to the manufacturer and send you a short update.

Scope

This sample covers visual checks, not durability tests or inspection of the entire order. The visit scope and any second-visit fee are agreed in advance.

Questions? Contact us

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